

REFUNDS

Unfortunately, we can't offer you a refund or exchange once the product has been delivered.

To be eligible for a refund, your item must be damaged from the manufacturer and in the same condition that you received it. It must also be in the original packaging.

Once your return is received and inspected, we will send you an email to notify you that we have received your returned item. We will also notify you of the approval or rejection of your refund.

If you are approved, then your refund will be processed, and a credit will automatically be applied to your credit card or original method of payment, within a certain amount of days.

LATE OR MISSING REFUNDS

If you haven't received a refund yet, first check your bank account again.

Then contact your credit card company, it may take some time before your refund is officially posted.

Next contact your bank. There is often some processing time before a refund is posted.

If you've done all of this and you still have not received your refund yet, please contact us at aafabrcorp@gmail.com.

SALE ITEMS

Only regular priced items may be refunded, unfortunately sale items cannot be refunded.

EXCHANGES

We only replace items if they are defective or damaged. If you need to exchange it for the same item, send us an email at aafabrcorp@gmail.com

DELIVERY

American Aluminum Fabricators Corp. only offers Local Delivery. As for the moment, we only deliver to Miami-Dade County, Broward Country, Palm Beach County and Monroe County. If an order is placed outside the counties mentioned before, the order will be subject to fuel costs and delivery fees.

Delivery costs are non-refundable. If you receive a refund, the cost of Delivery will be deducted from your refund.